Rvsd. March 2019

I. Job Purpose:

Provides support to the circulation desk personnel by performing various clerical tasks to assist in the delivery of public service.

- II. Essential Responsibilities
 - Sorts and shelves library materials in proper sequence, in accordance with performance standards, so materials are available for customer and staff use.
 - Prepares library for opening and closing.
 - Assists in the location and retrieval of specific titles in order to fill customer needs.
 - Assists with the general maintenance and appearance of the collection so materials are in good condition and order for customer use.
 - Answers phones and routes calls as necessary.
 - Assists with library programs and displays.
 - Performs any duties assigned by library staff in assigned work area.

III. Supervised By:

Receives general supervision from the Circulation Supervisor.

- IV. Performance Measure Criteria
 - Proactive and friendly customer service.
 - Professional appearance and demeanor.
 - Dependability.
 - Excellent oral and written communication skills.
 - Ability to work cooperatively.
 - Ability to pay attention to detail.
- V. Minimum Requirements

High School Diploma or GED required. Associate's degree or BA is preferred; Previous library work in an automated environment strongly preferred; Must possess a commitment to a high level of public service; Ability to bend very low and reach very high shelves when re-shelving or pulling library materials; Ability to lift a minimum of 25 lbs.; Ability to push a full cart of books and other library materials; Ability to stand for up to eight hours per shift; Ability to operate various types of library equipment; Ability to use a PC, word processing, and email.

VI. Beginning Salary

Schedule includes day, evening and weekend hours and averages approximately 17-18 hours per week, with a maximum of 1,000 hours per calendar year. Beginning salary is \$11.00 per hour.

To apply for this position, please submit a resume, cover letter, and three professional references to Jeanna Ryner, Executive Director, at <u>jeannar@mvld.org</u>.